



**ADDENDUM #1**

**December 1, 2020**

**TO: ALL POTENTIAL BIDDERS**

**FROM: RON VENTURELLA, BUNCOMBE COUNTY PROCUREMENT MANAGER**

**SUBJECT: ADDENDUM #1 FOR RFP DETENTION CENTER RFID TECHNOLOGY**

The following changes, revisions, additions, and/or clarifications to the plans and/or specifications are hereby made a part of the original documents.

**Addendum # 1**

The following questions were asked by potential bidders (listed in no particular order):

- 1) Will Buncombe County accept a bid for an **active** RFID system that allows for real-time inmate tracking and other use cases such as: officer "Body Alarm" (man-down detection), officer tour, real-time equipment tracking, wireless temperature monitoring, automated PREA alarming and compliance, among others?  
**Our main goal for this RFP is to improve the management and control of supervision rounds and real time documentation capabilities for our line level staff.**
- 2) Can Buncombe County provide floor plans with all areas that need coverage for this project?  
**Yes we can arrange this. However, we will not send these out electronically or allow anyone to have copies of them.**
- 3) 4.1 Pricing
  - How many mobile devices will be required? **17**
  - How many RFID Wallmount tags will be required?  
**Wall mount Tags: 74 Door Tags: 251**  
**Total: 325**
  - How many Wristbands will be required?  
**Initially around 1,000. Yearly we would need around 13,000.**
- 4) 2.6.e) List at least 3 client references public and private of similar size for whom you have provided services in the past three years. Provide telephone numbers and contact names for references.
  - Can you please clarify what is meant by "client references **public and private**"?  
**Anyone that can provide a reference. Public meaning other Counties, State Corrections Facilities or facilities that are privately owned. Facilities should be similar in size to BCDF.**

- What is the total number of references required? **3**
- 5) Please confirm that capturing the photos and videos using mobile phones (including rugged mobile phones with barcode/RFID readers) sufficient?  
**YES**
  - 6) Please confirm that the photos and video do not need to be recorded / stored continuously. In other words, please confirm that the need to capture and store photos and video is incident-based or on-demand.  
**YES, these will be integrated into our JMS system to be stored.**
  - 7) For the audible notifications, please confirm that text messages are sufficient.  
**YES, and any other type of alerts your product may offer.**
  - 8) Do you want real-time location tracking of the tools, equipment, and inmates with area RFID readers? Or just tracking at control point(s) with handheld devices (for instance, check-in/check-out of tools from a storage area)?  
**Interested in tracking with handheld devices.**
  - 9) On the inmate activities tracking, please confirm that you want to track entry/exit from specific areas (program rooms, dining area, etc.). If so, how many control points are required to accomplish this tracking? Can we get a rough map of the detention center (the main facility and the annex)?  
**Only track using the handheld devices is necessary at this time. Second part of question see question #2.**
  - 10) What system are you currently using to monitor tasks for by Officers and Supervisors? Is it just a paper-based or email/Excel-based system? **We currently use a combination of excel spreadsheets and out JMS system to track and monitor tasks.**
  - 11) What system are you currently using to track/monitor inmates? Is it just a paper-based system or an Excel-based system to supplement ?  
**We currently use a combination of excel spreadsheets and out JMS system to track and monitor tasks.**
  - 12) What will the duration of the agreement be?  
**We are just seeking requests for offers. Contracts are negotiable.**
  - 13) Are there limits on the length of a responsive proposal and/or each section of the submission?  
**There is not a limit on the length of submitters' responses.**
  - 14) Do you have access to documentation regarding the integration capabilities of Superion's Central Square product? By this, we mean documentation regarding API's, Webhook, direct database link, document import/export?  
**There is no specific documentation. The JMS system is currently hosted on-site and IT has all the necessary backend access to assist with building out an interface and/or exports with the assistance of the DBAs.**
  - 15) Do you need FIPS 140-2 (NIST encryption standard) compliant devices? **No**

16) Do the handhelds need to be rugged? If so, is there a minimum standard (i.e. 5-foot drop, 1000 tumbles)

**This is preferred since the units will be carried around and handled by multiple staff. There is currently no minimum standard.**

17) Are there any environmental requirements (i.e., Ingress Protection rating of IP65, -10 to 50 degrees Celsius) **NO**

18) Do you need an integrated barcode scanner?

**Yes, for scanning inmate labels**

19) Are there weight/size maximums for the handheld solution? **No. Products with the standard weight/size will be considered.**

20) In Section 2.6 (Proposal Contents), letter b (Title Page), the title page is to include a PROPOSAL NUMBER. **Question: Is this a unique number you will be providing each vendor? If not unique, what is this number?**

**There is not a proposal number for this project. Please identify by including the title "Detention Center RFID Technology" instead.**

21) In Section 6.0 (General Terms and Conditions), number 17 (Insurance), you set minimum

insurance coverage limits for Commercial General Liability, Business Automobile Liability, Workers Compensation and Employer's Liability. JailCore is domiciled in Tennessee. We are a cloud-based technology meaning there is no asset of JailCore's that will be in your jail. This technology does not require any installation from any JailCore representative meaning there will be no physical manual labor from any JailCore representative or vendor inside your jail. Even the connection with the JMS is done remotely. When going through the process with the NC Secretary of State's office to be a certified vendor, these similar minimum thresholds were required but upon them determining our business, we did not have to go through that registration process. It is very important to understand that some of the technologies you may be looking at are extremely labor intensive and these insurance policies make sense. JailCore is cloud-based without electrical or power requirements that would cause onsite disruption.

**Question: why would my company be required to purchase the above specialty insurance products to cover liability in North Carolina if I won't have an employee or vendor working inside your facility?**

**After review of submittals if it is determined the supplier must provide the insurance coverage requested and the supplier declines, the contract will be awarded to another vendor.**

22) Requesting clarification on **"Each insurance policy required above shall state that coverage shall not be canceled, except with written notice to the County and delivered in accordance with the policy provisions."** Is Buncombe requesting that cancellation of the insurance must be requested from and/or approved by the county first?

**No. Any required policy shall not be canceled without notifying the County.**

23) To identify inmates, does Buncombe County use ID cards, wristbands, other or none?

**Wristbands**

- 24) How many users are requested? How many concurrent users are needed?  
**Not sure if you mean product/devices we need or not. If so see question #3 for answer.**
- 25) What is the average daily population of the facility?  
**Currently 395 only because of COVID. Historically we have an ADP around 540**
- 26) Can the agency provide Interface Control Documents for the current JMS?  
**There is no specific documentation. The JMS system is currently hosted on-site and IT has all the necessary backend access to assist with building out an interface.**
- 27) Is the agency requesting that all information captured in Inmate Tracking be integrated into the current JMS Provider? **Yes**
- 28) Is Buncombe County Detention Center currently wired with secure commercial grade Wi-Fi for approved equipment and software applications? If so, is the Wi-Fi signal strength accessible throughout the jail or only in certain designated areas?  
**Yes, we have secure Wi-Fi throughout the jail but there are spots that do have limited or no signal.**
- 29) Are the correctional staff at the Jail working 2, 12-hour work shifts and or 3, 8-hours work shifts? **2, 12 hour work shifts**

**END OF ADDENDUM #1**

**RFP DETENTION CENTER RFID TECHNOLOGY**